

BOUNCE ROYALE LLC

PRIVACY POLICY

Effective Date

August 11, 2026

1. Information We Collect

When you interact with Bounce Royale, we may collect your name, phone number, email address, billing and payment information, event or rental address, rental date and time, and information you provide when requesting a quote or making a reservation. We may also automatically receive certain technical information when you visit our website, such as your IP address, browser type, device information, pages visited, and general website usage information.

2. How We Use Your Information

We may use information to process and manage reservations, communicate about bookings, provide quotes and customer service, process payments, deliver and set up rental equipment, send service-related communications, improve our website and services, prevent fraud or misuse, and comply with applicable laws.

3. Payment Information

Payments may be processed through third-party payment processors. Bounce Royale does not need to store your complete credit or debit card number on its own systems when payment processing is handled by a third-party provider. Payment information may be subject to the processor's privacy and security practices.

4. Sharing of Information

Bounce Royale does not sell your personal information. We may share information when reasonably necessary to operate our business, including with payment processors, website or hosting providers, scheduling or booking providers, business service providers, delivery or operational providers, professional advisers, and government authorities or law enforcement when required by law.

5. Cookies and Website Analytics

Our website may use cookies, pixels, analytics tools, or similar technologies to understand website usage and improve functionality. These technologies may collect information such as IP address, device type, browser type, pages visited, and general usage information. You can adjust browser settings to control cookies.

6. Communications

If you provide your phone number or email address, we may contact you regarding your rental, reservation, quote, payment, delivery, pickup, or other service-related matters. If you separately agree to receive promotional communications, you may opt out by following unsubscribe instructions or contacting us.

7. Children's Privacy

Our services may be used for events involving children, but our website is intended for parents, guardians, event organizers, and other adults making rental arrangements. We do not knowingly collect personal information directly from children under 13 through our website.

8. Data Security

We take reasonable administrative, technical, and organizational measures designed to protect personal information from unauthorized access, disclosure, alteration, or destruction. However, no website, electronic transmission, or storage system can be guaranteed to be completely secure.

9. Third-Party Websites

Our website may contain links to third-party websites, including payment services, social media platforms, booking services, or other websites. Bounce Royale is not responsible for the privacy practices, security, or content of third-party websites.

10. Data Retention

We retain personal information for as long as reasonably necessary to provide services, maintain business and transaction records, resolve disputes, prevent fraud, comply with legal obligations, and operate our business.

11. Your Privacy Rights

Depending on where you live and applicable law, you may have rights regarding your personal information, including rights to request access to, correction of, or deletion of certain information. We may need to verify your identity before completing certain requests.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we make changes, we will update the Effective Date and post the updated policy on our website. Continued use of our website after an updated policy is posted means you acknowledge the updated policy.

13. Contact Us

Bounce Royale LLC

Phone: [Your Business Phone Number]

Email: [Your Business Email Address]

Website: [Your Website]